

**Terms & Conditions T&C-R062**  
**Offer For Smartphone SIM Only 4G / 3G Plans**  
**Subscription**

**SmarTone**

**1) Offer Terms and Conditions:**

- 1.1 If, on the date of this Sales and Services Agreement, the Account is already subject to an arrangement (each a "Previous Credit Arrangement") under which any sums or charges prepaid by the Customer or the Company are to be credited by the Company to the Account, the crediting of the first installment to the Account by the Company under this Sales and Services Agreement shall be postponed to the date falling 30 days after the date of cessation of: (a) the Previous Credit Arrangement; or (b) if there is more than one Previous Credit Arrangements, the Previous Credit Arrangement with the latest expiry date. The date of cessation of the Previous Credit Arrangement will be deemed to be the date on which the last amount to be credited to the Account under the Previous Credit Arrangement is actually credited to the Account.
- 1.2 The Credit Amount paid by the Company will only be applied by the Company to meet the Customer's payment obligations to the Company in respect of the Account. However, the Customer cannot set-off any other sum payable to the Company against any part of the Credit Amount payable by the Company to the Account.
- 1.3 The Credit Amount cannot be exchanged for cash.
- 1.4 The Company shall not be under any obligation to pay any interest to the Customer on the Credit Amount.
- 1.5 The Customer shall not be entitled to the Credit Amount (if applicable) or any balance thereof upon the occurrence of any of the following events:
- a) if the Customer changes to a (i) service plan with monthly fee equal to or below the Service Plan amount specified in the Supplemental Agreement to the Sales & Services Agreement or (ii) iPhone Service Plan or (iii) PayGo Service Plan or (iv) IC2N Service plan; or
  - b) if the Customer disconnects the selected Service(if applicable); or
  - c) if the Customer enjoys special handset offer ; or
  - d) if the Customer changes the mobile telephone number / the registered name for the mobile telephone number; or
  - e) if the mobile telephone service to the mobile telephone number is terminated/disconnected for whatever reason.
- 1.6 (If applicable) Free 30 minutes of IDD is only available for specific plan, and the IDD minutes only apply to voice calls made by Smart IDD in Hong Kong to the normal fixed and mobile numbers of the following 10 destinations: China, USA, Canada, Australia, UK, Taiwan, Singapore, Japan, Macau and Malaysia. But excludes voice calls made to the infoline numbers and satellite numbers of these destinations. Unused free minute(s) cannot be carried forwarded and will be cancelled on bill date. Free IDD minutes will be given on pro-rata basis from service activation date to 1st bill date, and free 30 minutes IDD will be given in the following bills. If the Customer changes to other payment methods which is not autopay, the Company shall automatically terminate the IDD service to the Customer without prior notice.

**2) Data Services for Service Plan ("the Data Services"):**

- 2.1 Only compatible devices and SIM cards are supported on the 4G network.
- 2.2 The data usage applies to local use only. Standard roaming data charge applies during roaming. The data usage is not applicable to BlackBerry handsets unless Customer subscribes to the specified Blackberry service plan.
- 2.3 The Customer must use the Data Services with settings [including but not limited to the APN setting (only applicable to data services)] and devices specified by the Company. Customer can check with the Company's front-line staffs for the latest information on setting and devices. If the Customer does not follow this specification in the use of the Data Services, the Company has the right to forthwith suspend / terminate the Data Services without notice. Also the Company has the right to charge the Customer use of the Data Services at the Company's prevailing rate.

**3) Fair Usage Policy:**

- 3.1 The following terms and conditions apply to telecommunication services ("Services") provided by SmarTone Mobile Communications Limited ("the Company").
- a) The Company will ensure the system resources of the Company's telecommunications network ("Network") is equitably allocated amongst users ("Users") of the Services.
  - b) Customer who has reached the monthly local data fair usage level specified by the Company from time to time can still continue to use the Service. However, the Customer will be given lower priority to access the network resources for the remainder of the billing period, where the Customer's experience may be affected when the network traffic is busy, but in any event the data access speed (upload and download) will not be restricted to less than 128kbps.