

*The Free Pass is calculated based on the original data roaming pass fee of HK\$78/4 days after a rebate of HK\$78 offered to the eligible customers.

Publication Date: 2025-05-30

Terms and Conditions for The Free Multi-Day Roaming Data Pack (Designated Destinations) 4 days ("Free Pass"):

1. From 30 April to 29 June 2025 (or such other date that may be otherwise determined by SmarTone) (both days inclusive) (the **"Offer Period"**), customers of SmarTone who are main SIM cardholders and purchase the designated Multi-Day Roaming Data Pack at CARE App such designated Multi-Day Roaming Data Pack (the **"Eligible Customer"**) are eligible to receive one (1) Free Pass (the **"Offer"**). Each Eligible Customer can only enjoy the Offer once during the Offer Period. The Offer Period may end earlier without prior notice. For the avoidance of doubt, persons who are not registered with SmarTone are not eligible for the Offer. **"SmarTone"** means SmarTone Mobile Communications Limited. Designated Multi-Day Roaming Data Pack means the following Multi-Day Roaming Data Packs at HK\$218 (7 Days APAC), HK\$288 (7 Days Worldwide) and HK\$518 (14 Days Worldwide).
2. The Free Pass provides four (4) days of data roaming day pass and is valid for activation for three (3) months from the date the Eligible Customer receives the Free Pass (the **"Validity Period"**) and is **applicable for use only in designated destinations (i.e., Macau, Taiwan, Singapore, Malaysia and Indonesia)**. If any data roaming day pass of Free Pass has not been activated during the Validity Period, it shall automatically expire and become invalid. The Validity Period of any such data roaming day pass or Free Pass cannot be extended under any circumstances.
3. (If applicable) If any Eligible Customer has purchased more than one roaming product, the deduction on usage of roaming data shall follow the following deduction sequence:
 - Mainland & Macau Roaming Data Pack
 - APAC Roaming Data Pack
 - RoamFlex Data Pass – APAC
 - Worldwide Roaming Data Pack
 - RoamFlex Data Pass – Worldwide
 - Free Pass
 - Multi-Day Roaming Data Pack
 - (Additional charges apply) Data Roaming Day Pass / "Upgraded" Roaming Data Day Plan
4. Eligible Customers agree that this Offer, the Free Pass and any such data roaming day pass provided are for their own personal use and cannot be resold or exchanged for cash, vouchers, goods or services.
5. One day of data roaming day pass will be deducted to offset one daily use at each designated destination. One day is defined as 00:00-23:59 local time. For any designated destination with multiple time zones, the time of the capital of the designated destination will prevail. The data roaming day pass provided by this Free Pass is not required to be used on consecutive days.

6. When daily data usage reaches 1.2GB in a designated destination, the data speed will be capped at 512kbps. An SMS notification will be sent to the customer, who may reply to the SMS to purchase additional full speed roaming data at the prevailing rate.
7. The coverage of designated destinations of the Free Pass is subject to change from time to time.
8. **SmarTone reserve the right to terminate or suspend the Offer or the entitlement to the Offer without notice if (a) it is in the opinion of SmarTone providing the Offer would cause it to be in breach of any applicable law, requirement of any competent authority or internal policy; (b) the Eligible Customer's mobile service with SmarTone has been suspended or otherwise terminated; (c) SmarTone discovers or reasonably suspects that (i) any information which the Eligible Customer provides is inaccurate, incomplete, false or misleading in any respect; and/or (ii) the Eligible Customer might have participated in any illegal, fraudulent, suspicious, deceptive, abusive or unfair behaviours or reselling or otherwise breaching the terms and conditions of SmarTone or applicable laws and regulations.**
9. **SmarTone reserves the right to revise these Terms and Conditions at any time without prior notice. This Offer is subject to change and is available on a first-come-first-served basis with limited availability. If SmarTone believes that any Eligible Customer has acted in an abusive manner, SmarTone may terminate their entitlement to enjoy the Offer.** In case of any dispute related to this Offer or these Terms and Conditions, SmarTone reserves the final decision. The Offer is also subject to SmarTone Terms and Conditions.
10. **SmarTone shall in no event be responsible for anything arising from any unauthorized use to any Eligible Customer's SmarTone mobile service account at any given time including any fees or charges so incurred and shall in no event be liable for any suspension or termination of the Offer.**
11. In the event of any discrepancies between the Chinese and English versions, the English version shall prevail.